



Important information About our Existing and New Practices Regarding Disease Prevention/Control

To our Valued Patients:

We hope this letter finds you and your family in good health. We have all been through a lot over the last months, and we are happy to resume our lives. While some things have changed, one thing remains the same--our duty to your health, safety and quality of care.

Infection control has always been a top priority for our team and you may have seen this during your previous visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep you, your family and our staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Washington Industrial Safety and Health Act (WISHA), Washington Dental Quality Assurance Commission (DQAC). We follow these agencies so we stay up-to-date on any new rulings or guidance that are issued. We want to make sure that our infection control procedures are current and adhere to each agency's recommendations. We have a list of our safety and sanitization practices [here](#).

You will see some changes when it is time for your next appointment. We made them to provide additional protection for you and our staff. For example:

- Our office (we) will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office
- We have hand sanitizer that we will ask you to use when you enter the office. You will find dispensing stations mounted on the walls throughout the 4700 building for you to use as needed.
- You may see that our waiting room no longer offers magazines, children's toys, etc. for the time being, since those items are difficult to clean and disinfect
- Appointments will be managed to allow for social distancing between patients. This could mean you're offered fewer time slot options for scheduling your appointment. If possible, please make other arrangements for children (without appointments) during this time
- We will strive to allow greater time between patients to reduce waiting times for you, and to reduce the number of patients in the reception area at any one time

We look forward to seeing you soon and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 253.525.4050 or visit our website at <https://www.PeninsulaFamilyDentist.com>.

Thank you for your trust and loyalty. We look forward to welcoming back each of our patients, neighbors and friends.

Sincerely,

Dr. Duffy and your Peninsula Family Dentistry team